eServiceReport

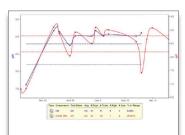## Data logging and communications designed for system owners, operators, and service reps

Modernize your company's ability to collect, analyze, and access both wet test and controller data with eServiceReport, the leading data logging and analysis software in the water treatment industry. Our software is web-based and is accessible from anywhere simply by using an Internet connection and standards-compliant web browser. Each user has their own account complete with customized security settings that allow them to enter, view, and analyze wet test data results.

Online Reporting

eServiceReport allows users to create service, operator, lab, and visit reports online. Both service reports and operator logs have color-coded control ranges to indicate increasing degrees of severity for out-of-spec results. All comments are test-specific and can be entered manually or using predetermined report phrases. Users can save time whenever a report is entered with features such as automatically-calculated test results. Users can save time whenever a report is entered with features such as automatically-calculated test results and previewing up to three previous test results.

Communications

Every user on the site can be configured to automatically receive email alarm notifications for out-of-spec test results that include detailed information such as the time, date, control range, person who entered the result, and any comments for each specific test. In addition to sending emails for individual alarms, all reports - including service, operator, and lab - can be set to automatically send in PDF format to any email address.

Inventory Management

eServiceReport makes inventory management easy with tools designed for inventory tracking, analysis, and order placement. Users can input water meter and product usage manually or pull data from the controller's level sensors and meters. Product and meter usage can be viewed on a per-day to an annual basis. Using data from level sensors, eServiceReport can display a current view of products in a tank as well as the number of days remaining until the reorder point is reached. Users can access both SDS and product data sheets.

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